THE DRIVELINE EXPERTS

ATTENTION: PLEASE READ

Date: November 3, 2026 **Bulletin #:** Bul-Gen-1126-085

Subject: **DISREGARD Neapco Account Deactivation/Activation Email**

To: **All Neapco Drivelines Aftermarket Group Customers**

We have been notified of account deactivation / activation emails that were incorrectly sent out to all Neapco customers with subject lines below:

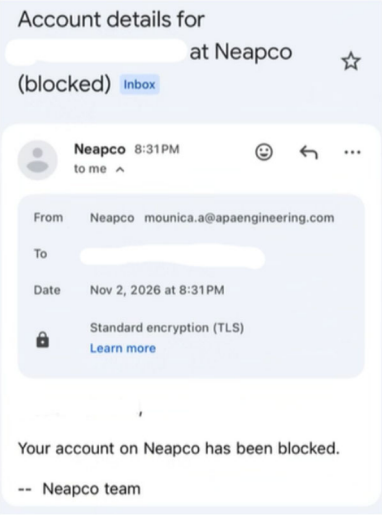
Account details for ####### at Neapco (blocked)
Account details for ####### at Neapco (approved)

No action is necessary. We have confirmed that these emails are not malicious or phishing and should be permanently deleted from your inbox and disregarded.

Please continue to log in as usual at the following:

Website: https://neapcoparts.com/
UserName: youremailaddress.com
Password: ? – Choose “Forgot Password” to reset if needed

** Reference Email Examples Below:



Important Bulletin from Neapco Drivelines Aftermarket Group

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---------- Forwarded message ---------
From: **Neapco** <mounica.a@apaengineering.com>
Date: Tue, Nov 3, 2026 at 12:49 AM
Subject: Account details for at Neapco (approved)
To: < >

,

Your account at Neapco has been activated.

You may now log in by clicking this link or copying and pasting it into your browser:

https://neapcostag.apacatapult.com/en/user/reset/952/1793684404/cHngxsCwCBtBc3Dg4HIn_DzxpB97h3KQR1yEIM1z2co

This link can only be used once to log in and will lead you to a page where you can set your password.

After setting your password, you will be able to log in at https://neapcostag.apacatapult.com/en/user in the future using:

username:
password: Your password

-- Neapco team

If you have any questions or are unsure of the validity of communication you have received, please contact your Neapco Sales Manager or our Customer Service department at (800) 821-2374 option #3.

As always, we thank you for your continued support of genuine Neapco products.

Kindest regards,

Rebecca Verbic
Sales Operations Manager
Neapco Driveline Aftermarket Group

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